



PURCHASING DEPARTMENT  
1772 County Services Parkway  
Marietta, Georgia 30008-4012  
(770) 528-8400/FAX (770) 528-1154

Mark Kohntopp  
INTERIM DIRECTOR

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**ADDENDUM No. 1**

**Sealed Bid # 11-5547  
Request for Proposal  
Cisco Hardware and Software Maintenance  
DATE: November 16, 2010**

Page 1 of 2

The following addendum hereby amends and/or modifies the Proposal Documents and specifications as originally issued for this project. All proposers are subject to the provisions of this Addendum.

**Proposers shall acknowledge receipt of this addendum.**

Include this original form inside your proposal package.

**This Addendum consists of:**

- Questions submitted in writing to date.
- Attachment A - Excel spreadsheet – Inventory List

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**All bids must be received before 12:00 (noon) by the Bid Opening date. Bids shall be delivered to Cobb County Purchasing Department, 1772 County Services Parkway, Marietta, GA 30008.**

**Electronic / faxed bid response will not be considered.**

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**I acknowledge that I have received Addendum No. 1**

**Sealed Bid # 11-5547  
Request for Proposal  
Cisco Hardware and Software Maintenance**

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date Sent to Purchasing

\_\_\_\_\_  
Please Print Name

Please sign, date, and return this form ONLY to:  
Cobb County Purchasing Department  
Fax #: 770-528-1154  
E-Mail: [purchasing@cobbcounty.org](mailto:purchasing@cobbcounty.org)

Please note: The deadline for questions is: November 19, 2010 by 5:00 pm  
Any questions received after this deadline will not be considered.

Addendum 1  
Cobb County Sealed Bid # 11-5547  
Request for Proposal  
Cisco Hardware and Software Maintenance

**Questions submitted in writing to date**

**Question:** Is it possible to get the inventory list in excel format?

**Answer:** Yes, Please see Attachment A

**Question:** Can we set up a conference bridge to attend the pre-proposal meeting?

**Answer:** N/A

**Question:** Would Cobb County accept a combination of Cisco SmartNET (for software and critical components) and a Cisco SmartNET alternative for hardware?

**Answer:** We would prefer a single support approach for software and hardware. We would look at a combination approach to maintenance if there was a definite advantage for the County in terms of obtaining a higher level of service, cost savings, etc. over the single Cisco SmartNet maintenance.

**Question:** Can you please send us an excel spreadsheet copy of the Bid 11-5547

**Answer:** Please see Attachment A